Intraprise HEALTH

OSIS Harnesses HIPAA One for Swift SRA Completion, Slashing Processing Time by 80%

OSIS

OSIS At A Glance

Structure
OSIS is a 501 (c)(3) non-profit organization. Ohio Shared Information Services, Inc. (OSIS) is located in Cincinnati, Ohio.

Community
Provides services to Federally Qualified Health Centers (FQHCs) nationwide with solution implementation, technology hosting, training, reporting, and assistance in achieving meaningful use of health information technology.

Network
OSIS Collective (HCCN) is part of a national network of 49 Health Resources and Services Administration (HRSA) funded HCCNs.

Influence and Impact
OSIS represents over 1,200,000 patient lives and covers 32 states. This reach includes 115 health centers where solutions and analytics tools improve care integration and delivery – representing medical, dental, and behavioral health services.

EHR
NextGen

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HIPAA One™ Enterprise - since 2019

OSIS is a national Health Center Controlled Network (HCCN) which provides health information technology support to a network of Federally Qualified Health Centers (FQHCs). Each health center is encouraged to complete an annual Security Risk Analysis (SRA) and ensure compliance with HIPAA.

In 2019, under the direction of its Security Analyst, OSIS implemented a more unified approach to cybersecurity.

Project Goals

- Increase the visibility of cyber risk across the network
- Detect non-compliance they needed to remediate
- Improve ability to track previous SRAs
- Enable access to policy and procedure templates to help streamline workflow
- Determine which members still needed to complete SRAs

Results
Saving time and resources by improving the risk assessment process

Combining healthcare cybersecurity expertise and HIPAA One's automated tools has increased SRA completion and accelerated the SRA process for many healthcare entities.

Leading to:

- **83.9%+** Improvement in SRA Completion
- **11.5%** Y/Y Increase in Network Members Completing SRAs
- Meeting organizational goals for SRA completion

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Cybersecurity Becomes Complicated in a Network Setting

FQHCs faced increasing cybersecurity risks and OSIS encourages members to complete Security Risk Assessments (SRAs) for HIPAA compliance. OSIS HCCN Collective implemented a centralized solution, streamlining the process, and enabling many members to complete their SRAs, meeting OSIS's internal goals.

This approach was necessary because members used diverse SRA tools or opted out entirely, and network organizations created their own Policies and Procedures templates, leading to inconsistent risk views.

Investing in People, Process, and Technology

OSIS needed a comprehensive solution to support health center HIPAA compliance, technical assistance, and workflow reminders.

After reviewing 13 solution providers, OSIS selected Intraprise Health's HIPAA One to improve cybersecurity across the collective HCCN network.

A Seamless Security and Compliance Experience

OSIS used HIPAA One to provide a customized risk assessment template with known risks and remediation steps.

The solution helped members:

- Confidently complete their SRAs and provided OSIS full visibility of its network's cybersecurity risks
- Follow the step-by-step SRA instructions for their practice, receiving reminders to ensure they complete their assessment on time

Completed SRAs were sent to OSIS, offering a unified risk view and enabling progress tracking and risk updates.

Optimizing Workflow Efficiency

With HIPAA One, OSIS streamlined workflows and enhanced support for network organizations. Members reduced administrative burdens by updating the previous year's SRA responses instead of starting from scratch.

For example, responses from the previous year's Security Risk Assessments (SRAs) were conveniently stored in the system, allowing members to update their information efficiently vs starting from scratch.

The HIPAA One platform simplified the SRA process, resulting in significant time and resource savings for OSIS and the network of FQHCs.

About OSIS

OSIS enhances health information technology and data from electronic health records and other associated IT systems to improve care delivery and reduce costs. OSIS monitors Health Center Controlled Networks (HCCN) goals, ensuring continuous progress and annual reporting. As part of a national network of 49 HRSA-funded organizations, OSIS receives National Training and Technical Assistance Partners (NTTAPs) funding for specialized support, training, and assistance for underserved populations, including school-based health, migrant farm workers, and LGBTQI+ individuals.

About Intraprise Health

Intraprise Health, healthcare's leading compliance and cybersecurity organization, provides holistic visualization of your compliance and security posture. Our comprehensive services, backed by automation, rapidly integrate in native environments, yielding a comprehensive view of risk – spanning adherence to compliance frameworks, cybersecurity vulnerabilities, and third-party risk. Eliminate blind spots with Intraprise — the fifth HITRUST assessor since 2011.