Intraprise HEALTH

Pomona Valley Hospital Medical Center's Journey and Experience in Enhancing Cybersecurity

POMONA VALLEY HOSPITAL
M E D I C A L   C E N T E R

Pomona Valley Hospital Medical Center

- Nationally recognized, 412-bed acute care hospital
- Serves Eastern LA & Western San Bernardino counties
- Partnered with Intraprise Health to strengthen HIPAA compliance & automate processes Intraprise Health Solutions Implemented at PVHMC

Intraprise Health Solutions

- HIPAA One™ Security & Privacy Risk Assessments
- Security Services
- NIST Assessment Software
- BluePrint Protect™ Integrated Risk Manager (IRM) & Third-Party Risk Manager (TPRM)
- Digital Front Door

Pomona Valley Hospital Medical Center (PVHMC), a prominent healthcare provider in Southern California, aimed to enhance its cybersecurity and streamline compliance management. Partnering with Intraprise Health, a trusted leader in healthcare cybersecurity solutions,

PVHMC automated and strengthened HIPAA compliance processes, protecting sensitive patient data and mitigating cybersecurity risks. The partnership with Intraprise Health demonstrates the healthcare organization's commitment to maintaining a secure healthcare ecosystem for its patients and community.

Why Intraprise Health

In 2020, Pomona Valley Hospital Medical Center (PVHMC) began working with Intraprise Health to strengthen, simplify, and automate the administrative complexity and management of their HIPAA compliance. Valerie Baker, PVHMC's Manager of IS Compliance has been working with Intraprise Health's HIPAA One™ solution for the last year. "Using the HIPAA One software took the confusion out of HIPAA compliance by providing a step-by-step approach to risk analysis, remediation, and documentation," Baker says. "It's a very valuable tool because everything is at your fingertips." Her favorite feature? The remediation section. "It helps ensure we have all the necessary policies and procedures in place and can show that we're following them."

Valerie Baker

Kent Hoyos has been PVHMC's CIO for 22 years, so he's seen technology's accelerating importance to healthcare. He's also seen the expansion of regulations and compliance needs as cybercrime and data security issues create risk for PVHMC to care for patients and remain a reliable, critical service to the community. According to Hoyos, "We were impressed with the HIPAA One solution and, more broadly, with the Intraprise Health team. They have such a rich history of staying ahead of the data security and compliance curve. HIPAA One just made sense for us to streamline, simplify, and automate our compliance process and information."

Kent Hoyos

Managing Compliance in a Hybrid Work World

In today's evolving work environment, healthcare IT teams must innovate, stay nimble, and be creative. Intraprise Health has become central to PVHMC's overall data security compliance cycles. It has enabled inter-departmental teams to collaborate remotely and support new leaders around their compliance roles and responsibilities.

Baker said, "HIPAA One has brought efficiency and continuity, eliminating the need for constant follow-up and minimizing the number of meetings."

"The system helps me oversee and manage the timeline easily," shared Baker. Because many people across the organization contribute answers to compliance questions and provide evidence to demonstrate adherence, HIPAA One allows for real-time and asynchronous interaction and collaboration.

Trusting HIPAA One as a Centralized Compliance Hub

"I'm in the system almost every day," says Baker, Compliance Manager for the Information Systems department at PVHMC. This highlights how Intraprise Health's HIPAA One platform has become a central hub for PVHMC's compliance efforts, simplifying and streamlining the process.

The HIPAA One platform guides users through each step of the compliance process, from assessment to remediation, following NIST methodologies to ensure adherence to HIPAA regulations. This has made compliance management less burdensome for PVHMC, especially with the platform's ability to track documents, update policies, and easily access policy templates and risk information.

Baker further emphasizes the value of the centralized information security and IS compliance capabilities: "It's a great reference point if you need a policy template. It's right there. Or, if you need more information on a specific risk, it's there on the right side of the screen." The platform has proven to be an invaluable resource for Baker and her team.

PVHMC and Intraprise Health: A Growing Partnership

After successfully implementing Intraprise Health's HIPAA One solution, PVHMC expanded its partnership to include third-party risk management and NIST

> **"** As a CIO, I'm always looking ahead at what the organization's leaders want and need to do to provide the best care possible and to evolve and grow to meet the healthcare needs of our communities.
>
> We use HIPAA One as a hub for information and evidence, but more importantly, to keep us focused on what constitutes an ever-maturing security position. And, when Valerie says it holds you to a certain standard, she's spot on."
>
> **~Kent Hoyos, CIO**
> **Pomona Valley Hospital**
> **Medical Center**

Framework assessment capabilities. PVHMC also leveraged Intraprise Health's BluePrint Protect™ Integrated Risk Manager (IRM) to streamline risk assessment processes and gain a comprehensive view of their risk landscape. The partnership demonstrates PVHMC's commitment to proactive cybersecurity management and collaboration with industry leaders like Intraprise Health.

Let us advance your cybersecurity goals.

Schedule a Product Demo

IntrapriseHealth.com

About Intraprise Health

Intraprise Health, healthcare's leading compliance and cybersecurity organization, provides holistic visualization of your compliance and security posture. Our comprehensive services, backed by automation, rapidly integrate in native environments, yielding a comprehensive view of risk – spanning adherence to compliance frameworks, cybersecurity vulnerabilities, and third-party risk. Eliminate blind spots with Intraprise — the fifth HITRUST assessor since 2011.